

**ICANN
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Bruna Santos: ...to 118 11229 (unintelligible) and it's (unintelligible)...

Woman: Okay, I have to go to another session with NPOC.

Bruna Santos: Good morning, everyone. I'm happy to see you all here. Congratulations David, congratulations Louise, (Zuna), Michael. First I would like to talk about the transition, we had a transition document I would suggest not only for the transition but for our procedures in general and to open them for review like for some time like two weeks or something for reviews our members. I think that if you want to do what – went wrong last year, let's say, that each time we had a member who would tell us this is wrong and this is – and then we find ourselves as Executive Committee, we don't have the procedures or the procedures are not very well elaborated, let's say, or worded. So this is what each time this is our problem.

So I would suggest that we open some of our document for review from our members but to give them enough time, not like one week or something like at least two or three weeks for review and then maybe I don't know, maybe open them for voting or something. The thing of voting, I need to consult more with veterans but I think we need to open our document for review. So this is for the transition document. What else?

I think we have –we have in the agenda the NCSG representatives we said we would open a call.

Louise Hurel: Yes, but I guess we can do the discussion on...

Bruna Santos: Okay...

((Crosstalk))

Bruna Santos: The idea here is for us to do a report from like this past year so mostly like an evaluation of what works, what didn't work, what can be improved on so I mean, it was like a period of time like we had like a few problems and as you said, we have like a few differences. And I guess we like we were like mostly responsive on most of the things that happened, and we tried to like address everything better way possible like the best way possible. But the idea of doing like this exercise right now would be like to try to like to predict how can like we keep on improving things and how can we like keep on working on (unintelligible) so...

Elsa Saade: I can go if you guys want.

Louise Hurel: Yes.

Elsa Saade: So I think in the past year it was a learning curve for me since I was very new to the leadership in NCUC and I think right now I can say that – we can talk about hand over later on, because I do have comments on that. But for now in terms of like reporting the last year, the last part of the year was very interesting for me because I was able to balance between the policy and the administrative work.

And I think that's the key for everyone in the NCUC leadership because that's exactly where we were able to get people on board, for instance in the public comment on the open data initiative, there was (Jahul), there was – what's his name, (Tomslin), there was Louise, there was (unintelligible), so basically through that policy – that public comment for instance, working on that report I was able to tap into these specific members and be able to have them engage more in the policy as well as with NCUC.

So that's one I think one point that I thought I would make. And I think it would be good for NCUC leadership to be able to balance that policy in order not just to engage in that policy but also to engage more members into the NCUC work.

And the second thing that I'd like to point out would be ask NCUC, and I'm very thankful to Shahul actually for Ask NCUC because through Ask NCUC people were engaging more on Twitter, people were asking us more questions, they were getting to know our veterans, so I think that mostly in terms of the next year we should definitely – I'm not going to be a part of the NCUC EC, congrats David, but I think there should be much more focus on Ask NCUC on public comments.

And the last point is with the Fellowship because as much as there have been problems in the past year with the Fellowship and the program in itself and the funding and all, I think the fellows are of added value if some of us would be able to coach like Bruna for instance, Louise as well with, excuse me, I don't know why my voice is going bad, but I think it's of added value for people like us to be coaches, to be mentors, to make sure to like develop more conversations with people like for instance (Anna Thomas) from India, she's a lawyer, she's starting to get more and more engaged. There are so many other different examples like should it, for instance, in the Fellowship she's trying to create this program to engage more people from Asia.

So I think these three places are extremely important for us going forward in terms of engagement both in policy and with NCUC as administratively speaking as well. In terms of events around the world, I mean, we were in RightsCon, (Michael) and I, and I'm not sure how much – how much of added value it is for us in terms of members for NCUC in international events, though is very important in terms of our – in terms of getting people more interested in ICANN generally and in NCUC's work, but in terms of members I don't know how much weight it has and I'm really open to hearing your

thoughts on this since many of us went to different conferences. So I'd love to hear more about that.

I think that's in a nutshell for me, in terms of comments about the last year and my best practices I'd say for you guys to comment.

Louise Hurel: Yes, I'd like to follow up on that. So I'll probably build on what has been talked about until now but I think there are three main – like the main issue right, we can all agree, the main issue is communication in many ways at different levels. So I think there are at least three levels here that we are talking about. First is the internal communications between us at the EC, there's the communication with – and interaction with our wider membership and third is the outside kind of like communication aspect which includes the events, which includes the Ask NCUC, which is kind of like the more outside interface that we interact with other people so I think these are at least like the three main dimensions that we need to tackle.

And I think the most critical one I think for us in many ways was the internal one which kind of like spilled over to these other ones, which didn't allow us to better work our outside communications and which brought many questions to our membership interface communication is to say, so I think like in terms of internal communications I totally agree with everything Elsa already highlighted. I think one of the main things is – main things is lack – well we were learning as we went, that's the first point.

Elsa Saade: Yes.

Louise Hurel: Many of us, other of us were already a little bit more experienced, but I think one of the main things is trust that kind of like eroded throughout this whole year in many times there was no way that we could talk to the chair or between us we had to like find ways to kind of like speed up communication or try to find ways to guarantee that we continued on the same foot.

And I think we should work on that in this next year especially or trying to use more lists over and over again to voice our concerns and to try to actually organize what are the issues and bring what we have been discussing in this list to the wider membership. So if there's any way we could kind of like oh, just touch base with our members from time to time and just say oh, this is what we have been discussing.

I know the lists are public and that they can access but I think after this year it's interesting at this first moment to kind of like rebuild trust to make them more confident that the EC is theirs for the membership, that we are there to help them, to serve them and to make it easier for us to operate as a constituency. And I think that's the main issue internally. Let me see if I forgot something. Oh, yes, with regard just following up on what Ines said, with regard to the transition document. I do think it's interesting to circulate the document with the membership. I'm not sure about the voting, I know you said we were going to consult like with different members, with experienced members.

However, I don't know if voting is in place, I think it's adding another complexity layer to the process. We already have a lot of processes, but I do agree, I think that is a best practice that I see a lot at NCSG level which I think we could incorporate of just like oh we did this, oh if we had to review as document within like if we're going to look at the procedures, if we're going to look up the bylaws we have to talk to the wider membership.

But like any other document that we produce or something that we're in the process of doing, we have first sketch of it more elaborated, we do it between ourselves in the mailing list and then we report to our community and get their feedback on that, because then even though many more experienced members are already in the EC list, it is good for them to talk at the NCUC discuss list, which brings me to the second point, which is our communication with the membership.

I do think our list has gone through ups and downs. We like to be very realistic I think we have not been having a lot of activity in our like our own mailing list. There's a lot of activity at NCSG level and many of our members are active over there, but I do think that is one of the dimensions that we should target or at least keep an eye on be it too promote more possibilities, things that are happening in the region.

I know many of us circulate (unintelligible) practice that I have in my list to circulate events that are happening in the region, opportunities for I don't know, going to (unintelligible) or any panels that might be interesting for members, keeping them updated what we are doing. But that is one of the other things.

But yes, I don't have anything other to add to the external one except for the idea which I think is one of our most concrete kind of like we have already kind of like a mindset or a methodology to interact with the idea, if we have a booth. And that is an interesting way of like of organizing our way of communicating with the external audience because we have a booth and then we can get our like leaflets and we can bring our stuff. And it's natural kind of like multistakeholder example within the wider scope of Internet governance.

So it's kind of like the interaction is more clear, but to other events it's normally very blurry and very difficult to kind of like how does NCUC fit into this? You know, sometimes we have the panels and we have different discussions but I think that is something also at like one thing that we should discuss here. But yes, don't want to keep talking but yes, this...

Bruna Santos: One idea that came up from I mean, I remember when I joined NCUC...

((Crosstalk))

Bruna Santos: ...like a little short like tax on the meetings of ICANN meetings on what this is (unintelligible) and maybe we can just start this again by like sharing a report from this meeting today on the list so I mean, it would be a good idea at least like to start like bringing things back to the general list and say hey, NCUC sat down for an hour and we discussed this, this and this, and this is pretty much what we want to do for the upcoming (unintelligible).

And we could do this also with other events because I know we worked on reports for the blog, but I don't know how like people have been following the blogs and like the (unintelligible). So we mostly shared the little report that one or two people go (unintelligible) but then I don't know I guess I'm thinking that the membership doesn't quite read it so I mean, it would be just little short reports saying hey we were at RightsCon, we were at the ICANN booth, we did this session and this session and this is how it goes because like whenever we try to promote a session or try to do the application for a meeting and stuff, we have a lot of like silence and not fighting but I mean, a lot of discussions on the list on whether or not the session is appropriate, but I don't know if we have been doing the following like do the follow up after this because we have a lot of criticism before discussions but then we don't do like this sort of like accountability...

Louise Hurel: Yes.

Bruna Santos: ...for this and this is like something that I want to do like after the IGF. So this is how the booth went, this is how the session went, and like...

((Crosstalk))

Michael Karanicolas: Sure. Alphabetically which would make...

((Crosstalk))

Michael Karanicolas: ...fine. So a lot of the – a lot of the ground has been covered so far in terms of communications and engagement. Just in terms of outreach specific to North America, as Elsa mentioned, we were both at RightsCon, in terms of outcomes from that there wasn't a whole lot of interest from the booth. In terms of the session that we did that I led, it was really well received but I'm not really sure if we brought new people into the (unintelligible) almost all of the people – it was a full room but almost all the people there seemed to be already engaged at – with ICANN in some way or another.

So there were a lot of like folks that were actually from the governments that already knew this kind of stuff and were like hey, how come we're not – what a great conversation, and what is going into it and folks from ALAC and folks from wherever. And so, you know, it was – so it was a good conversation but it's not – in terms of like actually bringing new people in it wasn't that much of a success.

INTA, which I attended with Kathy, the International Trademark Association meeting, actually was much more successful surprisingly. Yes, because there's a whole bunch of academics there that are not – that are really tuned into the stuff that we're talking about, but are not connected with ICANN. So we were talking to Christine Farley, who's a well-known academic in trademark law issues, with folks from the University of Minnesota (unintelligible) who actually have been successful at bringing in particularly on the RPM stuff.

And so that has been a pretty good outcome and it sort of builds on something that was germinating in my mind a little bit for a while which is that academics are a bit of an underused resource in terms of avenues for outreach because you know, they often have specific expertise in the subjects that we're discussing, can wield that academic authority and have scope for engagement a lot of the time because they can kind of do this as part of their work.

So that is potentially an area of engagement that I would see us looking at going forward. In terms of outreach over the past year, San Juan I guess was in North America meeting, I don't know what – I actually had to look it up to see if it was North America or Latin America, North America. I don't know that we got very many or any new members out of that meeting. You know, I wasn't able to do a whole lot of outreach there because my – I don't really have networks in that space.

We do have a meeting coming up in Montreal which I'm hoping to get some new faces out to and hoping that will be a better opportunity particularly so that I can hopefully find a successor to this position because I have run three times now unopposed. I took over midway through – my math is bad but I guess it would be 2015 or 2016 when Ed Morris left and I was the only candidate then and have run twice with nobody opposing me. And I like to think that that's in part because I'm such an awesome (unintelligible) that people recognize that (unintelligible), you know, is working. If it ain't broke don't fix it.

But actually like that really sucks that nobody else is – seems to be interested in the position. So, you know, I don't think we have a shortage of North American folks engaging; I think that there's a bit of a disconnect between folks (unintelligible) and not necessarily wanting to be on the EC. But I do think that we need more – we need (unintelligible) in from North America who could potentially make that kind of contribution so certainly like as far as my to do list over the next year, one of them has got to be finding people that want to do this job after me, hopefully it's two and we can have a proper election. Congratulations to those of who've won contested elections.

I think the fact that we had so many uncontested elections isn't great. But, you know, part of that is we need to do a better job of outreach but also, you know, there's a lot of members out there, you know, it also goes in ups and downs in terms of specific interest in positions. Are you putting your hand up?

Bruna Santos: No, I'm just like...

((Crosstalk))

Michael Karanicolas: Just waving. So I think that these are good ideas in terms of communication and engagement. I think that what's been touched on a little bit is the area of transparency. I sort of made my thoughts known in the election call...

((Crosstalk))

Michael Karanicolas: ...whatever it was that like I, you know, I think that there were some legitimate problems that people pointed to over the past year. I think that they pointed to them in a way that was a little bit nastier than necessary but I think that at the core of what was being said, there was something true there as I think I've expressed previously and I think that they were correct in noting that we could have done better. I think that we've already started to improve on that front.

You know, I think that it's – and I think that hopefully that will continue and that we will continue to improve on that. I think it's been a difficult year for the EC. I think that there's been some turmoil. You know, well I mean, nobody has mentioned this so far so, you know, okay, I'm glad that we, you know, I think that there were some challenges over the past year. I think some of it was self-inflicted by the EC. And I think that – but I'm very optimistic that we're on a better footing going forward and so I do think that just over the last couple of months there's been a significant improvement.

I very much credit Bruna for taking over in difficult times and helping to right the ship.

Louise Hurel: Ship with a P.

((Crosstalk))

Michael Karanicolas: Right. The ship really hit the fan and Bruna was there to help out. So I guess we can...

((Crosstalk))

Louise Hurel: ...eventually follow up because I also have some...

((Crosstalk))

Bruna Santos: All right I mean, I'm just going to mention some – this is the part of the EC because I feel – I think I share like most of the problems that we all like talked about and then taking on (unintelligible) like some of the problems that I had at the beginning of the year they continued to be like the same ones so and the unresponsive list I don't have like much lacking in those engaging still, although we have a lot of (LAC) members but I don't know – I mean, again, we're back to the situation in which we get ourselves thinking whether or not we're doing not as much – work on engaging these members and how it could be bridged a little bit better.

But I'm like I – whenever I see like one or two members reaching out and saying hi, can you come to this meeting or, hi, can I help you with this meeting, I mean, this is something that makes me really happy and like (Leah), which is a member from Panama and like also the (LAC) region was the one who one of those who reached out in the past days saying do you need any help for the NCUC Constituency Day, which we don't but, I mean, it's good to see that they're like trying to engage with the community.

And maybe these are the people who we should be aiming for like to bring to the EC in the future. So try to identify like one or two individuals as we can see like from initiatives like such as (Who) initiative of asking CC and try to foster these things inside our group and like whenever you see someone

doing things and like as well as (unintelligible) saying that he wanted to do a session at the Newcomers meeting, so this is the things we should be doing because I know that like (unintelligible) no longer here but I mean, I know that she was great on outreach, she was and she is. So but so given the fact that she's no longer here we should be like taking an extra help from all of these members who are really (unintelligible) and talk about NCUC outside of this little bubble.

And so this is pretty much like on my side adding up to all that you have said before. And then moving on – let's finish the EC part and then we'll go evaluation of (unintelligible).

Louise Hurel: No, just a quick point to the outreach part of what we have been doing, and I think it comes back to the objective of outreach, is what are our objectives when we actually organize a panel or an event in different, you know, in a different event, in a different country. What is the purpose of that? Are we – like what we want from that as the constituency. Is it about bringing new members or is it about also – also bridging new communication venues with – or communication channels with other constituencies? Is it about taking the conversation to a different setting and see if it actually works there if we can, I don't know, communicate our thoughts or ideas as NCUC in these spaces as well.

So I think that is also a positive side of it, it's not only about bringing members because I think we're really good, even though we face challenges in like keeping members active as we can see like it's planning in the European region, it's a very big challenge and I think we shared that in many ways like the ways of communicating in – between European members and North America, I think they're very similar, although they are much more active members in North America.

I do think that is one of like oh, okay, so we – it's not the phrase but like oh we did our job or that is one thing that we're aiming for when we do these

events, you know, so I see the positive side on the other side, you know. We don't want numbers for the sake of numbers; we want people that are actually going to get their hands in and do stuff. So if I get one person that is not actually going to do that, it's much more valuable for me than to get like X number of people in an event because of that.

So I just wanted to highlight because you highlighted a lot the fact that we didn't get new members but I don't think that's the core, it's also part of it, you know, because our membership is already huge in many ways so...

((Crosstalk))

Elsa Saade: Yes, I wanted to – I'm going to follow up on what Louise just said, and I'll go back to your point on the list too because for instance, like the Asia Pacific list I think that completely – like...

Louise Hurel: Nobody – like...

((Crosstalk))

Louise Hurel: ...like open question, I believe (unintelligible) is a little bit different, I think they're much more active but do people like reply?

Elsa Saade: No, for me, no. I tried to send like four, five, six emails...

Louise Hurel: Yes.

Elsa Saade: ...there was no response. And the first email I actually sent someone was like, who put me up on that list? They don't even know that there was a list.

((Crosstalk))

Elsa Saade: They didn't even know there was an Asia Pacific list. So I just wanted to make two points about that, I think for future Asia Pacific EC leadership it might be worthwhile to maybe have focal points because Asia Pacific region is huge, right? Like you have so many different cultures and ways of communication within that region, so maybe it might be worthwhile for NCUC EC of Asia Pacific to like make sure to have like focal points around the region, like maybe three, four people to get in touch with to have people within those communities engage through them with that – within that list and eventually in the NCUC list.

Because like I'm not sure like the list for me in the past year was not – it was so frustrating and I used to say it over and over again, and it didn't work, so I think maybe the first step would be a survey on that list just to see if anyone is like hello, are you there? And then maybe try to get those focal points, those regional focal points within Asia Pacific. I'm not sure if that's going to work but I feel we do have some people within the community who could be of added value to the EC.

And I'm very happy that Michael raised the transparency point, I think going forward it would be very important for us to keep remembering the phrase that we tell each other, "Let's take it to the list."

Bruna Santos: Yes.

Elsa Saade: Seriously, because it's super easy for us to just like talk about things off list because we just work together, right? It's so easy. But I think it's really good for every single one of us to just like – if someone forgets just, yes, let's take it on the list and let's talk about it. So these are the two points I wanted to follow up on. I couldn't agree more with you that every region has its own mechanism, its own dynamic and I think we shouldn't – though we are not – we're working collaboratively every region should have its own kind of strategy I say.

Louise Hurel: Yes, just following up on a follow up, I think like – I don't know, I keep asking myself what is – okay what is the purpose and what we want from – I'm going to make the same question, like what is the purpose of the regional list and what do we want to take out of it? I think the main aspects of the list is to inform members like...

Elsa Saade: Excuse me.

Louise Hurel: ...you can have members that are more active but the main thing is to like we as EC to kind of like inform members of what is happening of sometimes oh, okay, we're going to have this call so don't forget that, be there, these kinds of things as well. But I think also like things that why have at least – I'm not sure about the regional focal points, I do see the like for now I think we have to have a more basic process until we get there to this point but I do think it's positive in the sense that why should we think about this and consider that along with the survey?

First I do think it helps in terms of language, you know, to have regional focal points that are engaged in policy development processes, okay we could talk about like oh we need people from different regions engaging in policy development process so then we could have a regional focal point that will do that kind of thing, you know? But stimulate that because these kinds of – why do we divide the NCUC EC into different regions?

Because I also see, that is my personal view at least, that we can provide kind of like the language onboarding aspect, also provide comfort to members, you know, like make it easier for them to step up and be part of what we have been doing in NCUC, at the more general level. So that – I just wanted to make clear like what is the value agenda? What is the proposition? What are the objectives that we want to take out of this kind of initiative? And what we need before talking about having kind of focal point, you know, sorry if I'm talking too much.

((Crosstalk))

Bruna Santos: So for the sake of time just I really want – moving on to be clear (unintelligible) do any sort of like (unintelligible) because as you all know the way she left and the way things were very dramatic and like confusing for everybody just so everybody knows, Renata kind of left over a discussion of a (unintelligible). So we were pretty much (unintelligible) allocation and then she jumped to a conclusion and announced (unintelligible) the list in which the EC did not...

Michael Karanicolas: Yes.

Bruna Santos: ...agreed on. So this was the situation in which she left. And there wasn't much of a transition so she pretty much...

Michael Karanicolas: Yes.

Bruna Santos: ...and then left everything for us to finish. But like also on – as an evaluation like taking us back to where we were at the intercessional (unintelligible) in which everybody was like kind of like walking on eggshells with everybody and seeing how this group came up together, it's really, really good to (unintelligible) and I do hope this is the feeling that goes through the next (unintelligible) and everybody because I guess that the best thing we can do is like to be like tell everyone the truth and like be very like transparent. Yes, transparent with everything on everything and this is the best way of communicating.

So I don't think we have like much room for like second guessing and like as Renata would say, back channel communications and stuff, and this is some of the things like at least that I think we tried to work on and like try to resolve and, I mean, I have to say I'm really happy about it all. And yes, I'm just like mentioning like some of the goals we had at the beginning of the year and I'd pretty much say that they are (unintelligible) the same so it's improve in-reach

with members, improve our outreach like skills and what are we doing and our goals in outreach and also better engage people in PDPs. So I mean, this is – this might have been like a challenge for like I don't maybe 10 years or every year's challenge or something like that.

David Cake: I mean, transparency was usually not an issue...

Bruna Santos: Yes.

David Cake: ...it was really with surprising thing. And I think – and I found it quite surprising because one of the things is like, if you tell the ICANN like oh we're up against a deadline but we actually – we need a few days to make your decision, they're always going to go oh sure, fine, they're never going to go right, throw the (unintelligible) away or whatever, so...

Bruna Santos: Yes.

David Cake: ...it really wasn't necessary. And but, yes, no I think – I mean, back channels inevitably exist and sometimes you kind of need to use them. But I mean, particularly I mean, people always worry that back channels will get used for something shady but you kind of often need them as a defense when someone else is trying something shady and you need to go, hey, you know, I don't want to put it on the record but I really think we should – but obviously every decision should be on the list as to – that's how it should be, you should be making a decision, you've got a document on the list.

Bruna Santos: Yes, (unintelligible) with everything and yes, I mean, try to avoid as many situations like what happened in like of course as I said, like there are some sort of like (unintelligible) related to decisions that might have – like we might (unintelligible) like some like some funding like allocations, problems or like I don't know, account information or something like that (unintelligible).

David Cake: We need –you need a mechanism of like discussing things confidentiality when it's like – especially when you're conferring candidates and things and you don't...

((Crosstalk))

David Cake: ...sort of talking – putting negatives about people or, but yes, (unintelligible) and then EC had an off the record decision and this is what we said and then we – or off the record discussion and then we voted and this is what...

Bruna Santos: Yes.

David Cake: ...you know.

Bruna Santos: Yes, but I mean, I guess the (unintelligible) or at least the way to start improve the...

Michael Karanicolas: Documents needed is an important point and I think that that's kind of the things that we weren't doing is we would come back to the list and so here's the decision. I mean, we weren't saying when conversations were being taken off list, that's one important thing. But I do think that there's more to it than that and I talked about responsible use of off list discussions and limiting it to where necessary. So, you know, there was some discussion of proper policy for that, we don't really have a policy for when conversations should be taken off list, there was some discussion of putting a policy like that forward.

That stalled because – anyway that's solved. So I also think that it's having been criticized specifically for taking conversations off list, responsible use of office conversations is an important thing and knowing where that connection should be drawn, so I think that that's an important thing to bear in mind. I think that we've been doing better with that, I think we could still benefit from that as a policy. But that's just my thinking.

David Cake: I don't know that we need to have like – it needs to be like a formal policy, either. I mean, the chair can be chair; they have that power to say how they run meetings, but – and as long as it's kind of documented and understood, and there's no – then that's fine as long as – well, we're going to, you know, under these circumstances we'll take things off list. And then another circumstance comes along that we didn't think of we can still go, well, it's still approved.

Bruna Santos: Yes, I mean, whenever like this sort of situation happens it was because we failed on bridging the off list in terms of the list to (unintelligible) so I mean, at least I guess we all have the same problem (unintelligible) keep on improving this, keep on like turning everything like more and more out there (unintelligible). I know, I mean, we have to do our discussions on the list like given one or two cases that are more delicate or, as you said, like (unintelligible) about candidates and stuff, but then like guess it's the way toward (unintelligible).

Okay, so if no one has anything else to say I'm going to close this part of the discussion and we have like 25 minutes (unintelligible)?

Elsa Saade: Yes.

Bruna Santos: Yes, and so the other agenda point (unintelligible) started to do this on the list with you guys was whether or not we are opening a call for our NCUC appointees at the different NCSG committees. So we have representatives at the Finance Committee, at the Policy Committee and also at the EC (unintelligible). And my idea was for us to maybe (unintelligible) each of these groups and check if our like nominees are working control and whether or not they're like fitting into the whole group. And I mean, I guess it's like two phases, so first of all we need to control the different committees, and then second of all ask the members if they want to continue on this committee or not and then we should discuss whether or not we're opening (unintelligible).

I guess that, yes, I guess that even if they want to continue I was thinking about (unintelligible) last year that even though she wanted to continue at the NomCom we did open like a call for that so if anyone else was willing to join this group or willing to I mean, that they should learn a little bit of, you know, (unintelligible). So I mean, (unintelligible).

Elsa Saade: So for the NCSG there is Robin and...

Bruna Santos: Robin and...

((Crosstalk))

Bruna Santos: And on the NCSG EC we have (unintelligible) and on the Finance Committee we have (unintelligible). These are the five.

((Crosstalk))

Louise Hurel: Those representatives first I would like to check their terms actually because I see for example for the Policy Committee we appointed (Claudia) only in Panama...

Bruna Santos: Yes, we did right before but someone else – so what happened with (Claudia) is that at the beginning of her term we appointed (Parel) and (Nick) – (Nick Forey), and then (Nick) resigned. And then this is why we appointed (Claudia).

Louise Hurel: Yes.

Bruna Santos: So it was a little bit later. (Tato), also we appointed him a little bit later, it was only – but I guess the (unintelligible) started off like the terms were a little ahead of time, but (Monica) and Robin I guess it was also at the beginning of the year and I don't know if you remember but it was something on the ground of (unintelligible). Okay, we have to appoint, we should appoint two,

then let's just do it so something like that. So, I mean, this is why I'm asking you guys whether or not we should open a call or if you think (unintelligible).

Elsa Saade: I think it makes sense in terms of (unintelligible) of the transparency point, I think it definitely makes sense to open a call, even if it's going to be the same people but at least we would have done our job of informing the list that there will be some kind of transition. And if anyone's interested, I mean, take their chances.

David Cake: I think it's good practice to, I mean, I think they should be, I mean, I don't think – certainly don't think we should have an election or anything like that and the EC should make the call and we should be...

Bruna Santos: Yes.

David Cake: ...perfectly willing to just reappoint the people that they want to continue and they're doing a good job. But I think it's really good practice to kind of every year just go does anyone else want to do it? And let the people who are on there just you know, just once a year even think about do they want to continue in that job even if they're doing a great job they may not want to.

Bruna Santos: Yes.

((Crosstalk))

Bruna Santos: And also in terms of like renovation all because I know that (Monica) and Robin have been doing an outstanding work but I guess their fourth term.

David Cake: Yes.

((Crosstalk))

Bruna Santos: So, I mean, I know that this isn't anywhere like we're not like limiting terms on the EC...

David Cake: Yes.

Bruna Santos: ...but I mean, would we like – sorry like (unintelligible).

David Cake: Yes, yes and I mean, we may decide to reappoint them, I don't know. And I wouldn't have a problem with that but, I mean, (unintelligible) as much about NCUC – the EC is like literally – and it's still quite active but, yes, it's a good – we should – good (unintelligible).

Bruna Santos: Yes, because I mean, as you said, we're all like assess the applications and we're all going to decide based on their experiences and like if we do this call like there's going to be a vote and based on everybody's experiences and like engagement with the constituency and the stakeholder group so whether it's a reappointment or something like – or (unintelligible) that's not – I don't think we've really like – like we're going to be (unintelligible).

Louise Hurel: Yes, no, I totally agree. I was just wondering if it might be within the remit of – well we could (unintelligible) over here to as we already talked about this to at least here a little bit (unintelligible) is here to hear what he has been seeing and experiencing over the NCSG as NCUC rep what are your persecutions, how has this past year, yes, just general impressions, would that be within the...

Bruna Santos: So we were discussing like maybe opening the call for representatives (unintelligible). So I mean, if you want to share...

((Crosstalk))

Bruna Santos: ...your experience and whether or not is it working or if you could like – if you think the team could be like improved or how we can (unintelligible).

Elsa Saade: Bruna, if you could take the name of you – if you could just state your name for the record please, that would be (unintelligible) thank you.

Farrell Folly: Okay, sorry, I was just in another meeting. So good morning, everybody, I was not here at the meeting (unintelligible) for that. To be honest, when I was appointed, I think...

((Crosstalk))

Farrell Folly: ...for the record please.

((Crosstalk))

Farrell Folly: Sorry. So at the beginning I like okay I just jump (unintelligible) nothing happened after because we do have something in the charter dealing about policy (unintelligible) or whatever that was mostly on my own to decide what to do and how I feel to do something because at the NCUC committee policy things were happening but there was no (unintelligible) and strategy to make sure that we have many people continue in and having some (unintelligible) to check whether I am doing good or whether people are also participating.

And that's what brings to my mind the idea or at least having something here discussing about our policy strategy. I see for instance in the NPOC they have NPOC policy meeting, policy...

((Crosstalk))

Farrell Folly: Yes, but I don't think that we need that, really having too many groups for me. But at least we need to have the NCUC meeting, it could be with the already set up Executive Committee with some representative like me, original representatives to that we check how we are contributing as a whole to policy things because we already have something that is good in the NCSG, is the

Policy Committee. So to me having two constituencies setting up again another different is not useful but at least we need to discuss how we contribute as NCUC to that. And then we need to set up something okay, those are our main goals for (unintelligible), those are a priority question we would like to tackle and then when we have call for public meeting we know where to insist on or where to make sure that we bring people to comment on.

So I think that's really what we need so that we can engage more. And to me that's the most important thing like we have the strategy for the whole NCUC, we need to set up a clear action for all policy related thing and then we conduct engagement action toward so that we can contribute more as NCUC. So that's it.

Bruna Santos: Thank you. This is – so this is something we discussed before also, we wanted to like previously invite you guys, all of our representatives to like one or two (unintelligible) the position that they would not interfere with you – or the other groups because even though you are NCUC nominees you're kind of like in the (unintelligible) so the idea would actually be for you guys to decide or not (unintelligible) questions there but also try to represent the constituency the best way you can, so this is why we haven't been doing a lot of the checkups and like doing how are you doing (unintelligible), are you really working on this issue?

((Crosstalk))

Bruna Santos: This was the initial position, but this is a good thing. If you think we should be like talking more, if you think like you should be like meeting, we can invite you to EC meetings, we can – or I can do and the next vice chair as well, we can sit down with you and call you or the next representative for the different ones from time to time to check how we can like improve or in bridge like folks (unintelligible) because I know you have been doing a really good job on like sharing a lot of things on the list and reminding us of deadlines and stuff.

And (unintelligible) same place for (Claudia) as well but I don't know whether or not we are failing of this on like bringing in more (unintelligible) or, I mean, this is just like a time from – but I guess it's a good thing then, I mean, if we all like maybe if we all agree on this we can invite different representatives for EC meetings from time to time...

((Crosstalk))

Bruna Santos: ...maybe once or twice a year.

Louise Hurel: Good for us to at least hear even if this independence is very good and we don't want to – oh hey, you...

Bruna Santos: Yes.

Louise Hurel: ...what are you doing? I just think it's interesting to have this conversation.

Farrell Folly: I think to me the most important thing is I would like to report to somebody; I like to think that I'm independent but I think I'm representing NCUC and if the Executive Committee who make the process to appoint people there so at least it's good from time to time we just have a meeting so that we check up. Yes, do it if I'm working with (Claudia), we know that we are sticking to an agenda, not two people of NCUC having two different approach regarding a policy.

I don't want – I would not wish that such a situation come, it should be that we are on the same position that we can share different priorities to make sure that the work is done so that's my own – having informal it shouldn't be – may not be necessary and NCUC but at least Skype or slight conversation to check up and we know that we are following some topic that of are interest for us and when we are preparing an ICANN meeting we know the priorities maybe now is the new gTLD procedure for the PDP, and maybe on the next

meeting it could be different things. So we know the focus for the moment so that's the idea.

Bruna Santos: Yes, I mean, we can also give you guys (unintelligible) with new members for PDPs because you – I mean, we can do this job as well and we have been trying to do as much as we can, but you guys should be like the focal points for whatever PDP you're on so let's say (unintelligible) so try to grab members with that and then going back also to the first point and I guess (unintelligible), go back to the idea that we should be doing a better job in bridging members of PDPs because I know...

((Crosstalk))

Bruna Santos: ...there are like ones that are really good in terms of participation and the ones are having like not taking a good sign in our engagement and (unintelligible). Yes, because it's a good start. So anyone else want to?

Elsa Saade: I guess we can open a call...

Bruna Santos: Yes, so I guess we can all agree on opening a call, right?

Louise Hurel: Just a question for you, so you like, I mean, working the Policy Committee, would you like to continue with (Claudia) for the next year, next term? We're opening a call on the Policy Committee, Finance Committee and NCSG representatives, would you like to run again for the Policy Committee with (Claudia)?

Farrell Folly: Yes.

Louise Hurel: So you like because each time we have an Africa webinar and when I invite you to the webinar like all the members you have very positive feedback, all the members they tell me my god, Farrell, like for the policy are encouraging a lot of people to join the working groups, they are encouraging a lot of

people to – for the public comment, so personally I would really like you to run again for another term but I think we should open a call for transparency purposes but I think you're doing a great job so just wanted to...

((Crosstalk))

Farrell Folly: Thank you. Please. The more I can bring, the more it is because that's why I also try to translate (unintelligible) that people have some barriers to understand. It was the same case for me like many years ago so I think that – I like it.

((Crosstalk))

Bruna Santos: So the last item on our agenda we have like 11 more minutes, and then it's the transition document draft (unintelligible). I don't think we need like to have a discussion here other than like some of us compromising or taking on a new – and tracking whatever you want to do.

((Crosstalk))

Bruna Santos: I know Louise is (unintelligible).

Louise Hurel: No, it's more AOB than...

Elsa Saade: Yes, me too.

Bruna Santos: Okay. Good so if you all agree we can move to AOB and then like take a look at this meeting report and like transcripts and then go on, take this to the transition document.

Elsa Saade: It's open in front of me the one that we had before so maybe it's easy to just work on that one. I can add some notes so that – I'm not sure how official they are going to be to David but I can add some notes.

David Cake: No, I mean, (unintelligible).

Elsa Saade: Yes, okay.

Bruna Santos: I guess we call, yes, put on this one, at least as a next step for the (unintelligible). On AOB, we have an NCUC booth at the IGF and we also have two run a call for the NCUC funding for the IGF. But given that we're like three weeks – three weeks (unintelligible), maybe less than that, less than that...

Elsa Saade: Two weeks.

((Crosstalk))

Bruna Santos: Two weeks. Two weeks? Already?

Elsa Saade: Yes, I think.

((Crosstalk))

Bruna Santos: Officially the 12th. Okay. So we have to issue a call like today, yes, so we had issued a call last year with some procedures...

Louise Hurel: Yes.

Bruna Santos: So we can use that one. I was looking for that too...

((Crosstalk))

Louise Hurel: I'll send it to you now.

Bruna Santos: I'll draft a document today and I'll send them to all of them we can open the call just like a heads up that given the amount of funding that we are allowed to give and the time it will be mostly or probably like (unintelligible) or someone who is already going, I mean, itself applying to this. So and like (unintelligible) I guess that one plan that we can have is to have these people engaging with the booth as well other than the ones who will be there. I guess that (unintelligible)...

Elsa Saade: Yes...

Bruna Santos: Yes, yes, nobody else is coming to the IGF?

Louise Hurel: I'm coming.

Bruna Santos: Oh well good. Three people then.

((Crosstalk))

Bruna Santos: Four people...

Farrell Folly: Just one hour.

((Crosstalk))

Bruna Santos: Really?

Farrell Folly: Yes, from Munich to Paris...

((Crosstalk))

Bruna Santos: But great, and then so the idea would be to have this person helping us with (unintelligible) and other related activities. We also have the session that

Michael and Collin worked on and we might need some help on that as well, right (unintelligible).

Louise Hurel: I already talked to Collin if you didn't – well I could do the...

((Crosstalk))

Bruna Santos: Yes but she didn't reply (unintelligible) so but it's a way to have someone else from NCUC like do the help with greeting and like documenting the sessions (unintelligible). Go ahead, you guys, we have...

((Crosstalk))

Bruna Santos: So one thing, with regards to the IGF, just a reminder of the Excel sheet with...

((Crosstalk))

Louise Hurel: Yes, I'm going to work on that today.

Bruna Santos: So we know who's going to be there from the wider membership, like I guess like a lot of people from NCSG but more NCUC focused, so then we can (unintelligible) them on like doing tweets and drafting tweets and helping us on that so know who to reach out, reach out. And okay, the other AOB was did you create a document or do we create a document to just like do a couple of notes of this meeting?

Louise Hurel: I'm taking some notes.

Bruna Santos: Oh.

Louise Hurel: Yes. So (unintelligible).

Bruna Santos: Yes.

Louise Hurel: (Unintelligible).

Elsa Saade: If I may add to the AOB, and it's something that was discussed in the list very recently and it's about the bylaws – or I don't know if we are going to be introducing bylaws about conflict of interest based on what's happened in the past elections with David having to balance between the NPOC leadership and the NCUC leadership. So also feeding on the transparency point, I'm not going to be a part of NCUC but I'm just suggesting – I'm going to be a part of NCUC, but not the leadership, yes, so I'm about to suggest something that you may or may not adopt but the leadership asked for some kind of – it's not bylaws...

Bruna Santos: Guidelines.

((Crosstalk))

Elsa Saade: Etiquette or like...

Bruna Santos: What we call Netiquette.

Elsa Saade: I don't know, I don't know what we – what it could be called but it could be of added value to discuss this in the upcoming year since David, you're going to be balancing between NPOC and NCUC, so I just wanted to put it out there, maybe you could talk about it.

David Cake: I mean, I mean, I talked about it (unintelligible) I mean, there's a whole – the – actually I think the whole idea of – I mean, I don't think there's an intrinsic conflict of interest but I do think there is potential conflict of interest. I think – I actually don't think it's the worst conflict of interest, I think but we really should – it's a good opportunity for us to be really clear on how we handle conflict of interest. I mean, the biggest issue in ICANN is conflict of interest

with conflict with contracted parties, right, and that's the – or commercial. And that's a huge thing.

But we should – I mean, I think it's a good point, we should take this opportunity to go how do we handle the conflict of interest, what is our procedure? Now it's not like ICANN is the first organization in the world to have faced this so – and there are, you know, standard way of dealing with it like, you know, like statement, yes, and you have to state when there is a conflict and, you know, the recusal from voting or – I mean, and/or discussion of appropriate but usually it's just recues from voting on something and (unintelligible) stated conflict of interest and then often it's best – often best to include in discussion and just make it really clear.

Elsa Saade: Right.

David Cake: So I mean, I really think we should – it's a good point, we should just – and it doesn't need to be – I think before we – I mean, you know, with the, I mean, the committee can just adopt rules for itself...

Elsa Saade: Criteria.

David Cake: ...or procedures...

Elsa Saade: Yes.

David Cake: ...we follow and then follow them but it is one of those things where actually it might be better to then proceed to have that to be some sort of formally adopted or (unintelligible) constitution that could then I mean, potentially you do want to be able to go to A, really didn't follow the rules, we do want to have a procedure for getting. And in fact it's – we have to do that I think, it's in the – it's in the NCUC charter that we would develop those rules and we haven't.

Elsa Saade: Right.

David Cake: So we actually – I think actually we don't – yes, it's coming back to me now, I don't think we – I think we actually should – need to develop those rules, and I mean, they kind of – once we develop them and approve them as a committee I think – I don't know if they automatically take force or when we take the membership (unintelligible) but I think it's actually leftover from the charter process that we have yet to do.

Bruna Santos: And it's also a good answer to the whole like (unintelligible) when...

Elsa Saade: Yes.

Bruna Santos: ...and how they escalate it (unintelligible), I mean, so (unintelligible) way of addressing this and doing – and (unintelligible) membership will be needing.

Elsa Saade: Another thing, sorry, just to add, maybe so that we could keep an eye on this going forward because it might cause problems as we saw in the last (BIR) funding, it might be worthwhile to just see how the funding is going to be allocated amongst NCUC, NPOC and NCSG, with certain criteria because last time when we had to make...

((Crosstalk))

Bruna Santos: ...don't have this issue because this year is going to be NCSG EC so we don't have – we just have our funds.

Elsa Saade: Yes, but I'm saying it might be worthwhile just to put some criteria for whoever is going to come after for instance and whoever will get (BIR) funding to allocate.

Bruna Santos: So the whole thing is...

Elsa Saade: I don't know.

Bruna Santos: ...that I don't know how this goes but the funding is going to be NCSG...

Elsa Saade: Yes.

((Crosstalk))

Bruna Santos: ...being made at the NCSG level.

Elsa Saade: Okay yes.

Bruna Santos: We have to check that out with...

((Crosstalk))

Louise Hurel: This is what I understood, the funds will be in the NCUC bank account...

Bruna Santos: Yes and then...

((Crosstalk))

Bruna Santos: No but given the funds were going to be – at least it was (unintelligible) idea the funds will be in our account because NCSG cannot (unintelligible) but then given the fact we are the ones who are making the decision, still.

Louise Hurel: Still?

Bruna Santos: Yes, for this year.

Elsa Saade: Yes, Ines, you're saying from next year...

((Crosstalk))

Bruna Santos: I think when it's over – now with this AGM, but from now on it's going to be NCSG...

Elsa Saade: Okay so we have nothing to worry about basically?

Bruna Santos: I think, yes, well – yes, we can check that...

((Crosstalk))

Elsa Saade: ...check with Farzi and stuff.

Bruna Santos: Yes, I think we should check.

((Crosstalk))

Louise Hurel: My understanding (unintelligible) why I was so happy that now...

((Crosstalk))

Louise Hurel: ...I think we're just – this year is just running out of funds what we got...

((Crosstalk))

Louise Hurel: David, I have a question. How do you suggest we do that? Would you like us to draft something collaboratively with your participation on about the conflict of interest or recusing yourself?

David Cake: I'd be happy to – I mean, I think it should be a whole...

((Crosstalk))

Louise Hurel: ...or would you like it just to do it like we just appeal on our integrity and all the principles that we...

((Crosstalk))

David Cake: No, like – so I think actually that's a bit of a complicated question, right? So where as to exactly we handle sort of ongoing – is this going to be a conflict of interest? Should I recues myself and so on? I think that – I mean, I think most of the time operationally it really is just about, you know, relying on our own judgment but I do think – we actually have this leftover work from the charter that we need to do and that's got to be a collaborative thing I think. I mean, there's no...

Louise Hurel: So you would like it to be a written...

David Cake: Well I think – well the work from the charter I think is – the work that's left over from the charter is actually really how to handle the really significant conflict of interest that has occurred and should – how will we deal with that if we think someone should actually be removed from the EC, because there's a really big conflict of interest problem. And I don't think that's – I mean, I don't think that's going to happen so but I do think it's work that needs to be done.

But as to how we, you know, should we – as to how we decide what is a conflict of interest ongoing or something, no, I think that's – we leave the specifics of that up to us for the moment unless we – unless it comes up during that drafting. We probably will need to decide what is a serious enough conflict of interest to, you know, make some procedure to deal with it, some sort of – when it's happened, but as to how we deal with it when it's just acknowledged and understood, I think we probably...

((Crosstalk))

Bruna Santos: I don't have a lot of knowledge about conflict of interest in general but I have asked about the conflict of interest within the ICANN Board and I asked them how they deal with this. They told me that from the very beginning when they are elected, the Board members they kind of announce to each other their conflict of interest, for example, I work – I used to work for this company. I have some share in this company, for example.

David Cake: Yes, yes.

Bruna Santos: They announce their conflict of interest and each time the chair of the Board would tell this person it's not like you are punished but he would tell this person please we are going to discuss this so would you like to recuse yourself and he would say okay, I'm going to recuse myself or no, I think I'll be...

((Crosstalk))

David Cake: Yes, and we would actually see this publicly if you watch the Board meetings like often, I mean, going back a few years now but whenever there was something about the New gTLD program, Bruce Tonkin would recuse himself because he worked for a registrar and things like that. And so you can – and you can manage, so even quite significant conflicts of interest can really be managed by – as long as everyone acknowledges that it's happening. And, I mean, in the – and I mean, for me I don't think there are significant conflicts between like NCUC and NPOC and if I did I would not have run.

But where there may be, as in questions about, you know, like disputes over dealing with money with (BIR) or something, then yes, I mean, I'll recuse myself and say...

((Crosstalk))

David Cake: Yes.

Bruna Santos: Yes. So remember to state your names again.

Elsa Saade: Oh goodness.

Bruna Santos: It's a bit painful.

Elsa Saade: Oh no.

Louise Hurel: I can help you with that (unintelligible).

((Crosstalk))

Louise Hurel: So this is Bruna again. For the last two minutes. So I was just going to close up the meeting and I would thank everyone for coming and say that we have like at least four next challenges in the future which are these procedures for conflict of interest, whether or not we're writing them, how we're doing this drafting. So we need (unintelligible). Also how is (unintelligible) I mean, we need (unintelligible) is finishing the implementation of our bylaws, so and whether or not we're going with NCUC EC and how also like we also have to elect a new vice chair as well so these are two of things we need on the...

Bruna Santos: Do we have any update from Benedetta on – or from Maryam on the bylaws?

((Crosstalk))

Louise Hurel: The bylaws were approved...

((Crosstalk))

Bruna Santos: Yes, but what do you mean on the implementation – the implementation...

((Crosstalk))

Bruna Santos: ...to decide whether or not we're remaining the NCUC Policy Committee...

Louise Hurel: Oh okay.

Bruna Santos: ...and also electing a new vice chair on this and some other details (unintelligible) last year (unintelligible). But if no one else has anything to say...

Elsa Saade: Good luck. I'll be around in case you need – Elsa for the record.

((Crosstalk))

Elsa Saade: I'll be around –I always love to help whenever you need help and good luck. And yes.

Louise Hurel: Thank you so much.

Louise Hurel: You'll be in our gravitational field. Louise for the record.

Maryam Bakoshi: Thank you very much, everyone.

Bruna Santos: Thank you.

Louise Hurel: Thank you, Maryam for going through this.

((Crosstalk))

END